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Facilitator's Guide to Participatory Decision-Making The Secrets of Facilitation The Graphic Facilitator's Guide Facilitator's Guide to Participatory Decision-Making Leadership Theory Building Powerful Numeracy: Facilitator's Guide The Talent Review Meeting Facilitator's Guide Pathways to Recovery Group Facilitator's Guide TQM Facilitator's Guide Managing Systems for Better Health Strategic Play The Journey Facilitator's Guide A Teachable Moment Facilitator's Guide: 10 Steps to Be a Successful Manager Thrive The Five Dysfunctions of a Team: Facilitator's Guide Set The Inclusion Facilitator's Guide From the Inside Out Facilitator's Guide - Item 1212 The Facilitator's Guide to Immersive, Blended, and Hybrid Learning Values and Personal Responsibility The Facilitator's Guide - Item 1245 Facilitator's Guide to Failure Is Not an Option® Facilitator's Guide to Participatory Decision-Making Race Dialogues Visual Explorer Facilitator's Guide Facilitator's Guide to Starting Strong The Facilitator's Guide for White Affinity Groups Facilitator's Guide Strategic Play A Facilitator's Guide to Online Professional Development Gathering of Native Americans (GONA) Facilitator Guide Facilitator's Guide to Participatory Decision-making Facilitator's Guide to Leading Schools in a Data-Rich World Facilitator's Guide to More Inclusion Strategies That Work! Facilitator's Guide, The Moral Imperative of School Leadership Facilitator's Guide Eight' Habits of the Heart for Educators Facilitator's Guide to Courageous Conversations about Race Facilitator's Guide to Failure Is Not an Option® Facilitator's Guide Online meetings: a facilitator's guide Facilitator's Guide to What Successful Teachers Do

The Secrets of Facilitation Sep 29 2022 The revised edition of this facilitation classic offers a wealth of targeted techniques for facilitators who seek effective, consistent, and repeatable results. Based on Michael Wilkinson's proven SMART (Structured Meeting And Relating Techniques) approach, The Secrets of Facilitation can help to achieve stellar results when managing, presenting, teaching, planning, and selling, as well as other professional and personal situations. This expanded edition includes new chapters on facilitating virtual meetings, cross-cultural teams, and large groups and conferences. It also provides a series of strategies for engaging teams, additional information about making meetings more productive, and further guidance on preventing dysfunctional behavior. In addition, the book contains a wealth of fresh case studies and an ancillary website with must-have tools and techniques for both the beginner and the seasoned facilitator. Praise for the First Edition of The Secrets of Facilitation "One of the single most powerful processes is the ability to successfully lead a group to an impactful, actionable outcome. In The Secrets of Facilitation, beginning and experienced facilitators alike will find tools to take their results to the next level." —Jim Canfield, chief learning officer, TEC International "This book shares 'The Secrets' that have been the basis of my facilitation practice for over a decade." —Kerri McBride, past chair, International Association of Facilitators "In my career, I've seen many, many facilitators. Michael Wilkinson is the best. 'The Secrets' explain why." —Len Roberts, CEO, RadioShack "We have trained over 100 leaders and business analysts in 'The Secrets.' Great facilitation works." —Peter Scott, executive general manager, MLC–National Australia Bank "At last there is a practical, hands-on guide for anyone who works with groups or teams. This book delivers!" —Ann Herrmann-Nehdi, CEO, Herrmann International, Herrmann Brain Dominance Indicator **Facilitator's Guide to Leading Schools in a Data-Rich World** Feb 29 2020 Designed around the bestseller by Lorna M. Earl and Steven Katz, this Facilitator's Guide to Leading Schools in a Data-Rich World gives staff developers and workshop leaders the tools to facilitate book study groups, seminars, and professional development events to help

school leaders integrate data as a vital force in the school reform process. This facilitator's guide features chapter summaries, discussion questions, journal prompts, staff development activities, resources, a seminar evaluation form, and more.

TQM Facilitator's Guide Feb 20 2022 On TQM

Facilitator's Guide to Courageous Conversations about Race Oct 26 2019 Designed to complement the best-selling 'Courageous Conversations About Race', this facilitator's guide shows how to use professional development events to help educational leaders examine the achievement gap through the prism of race.

Facilitator's Guide to Failure Is Not an Option® Feb 08 2021

Aligning theory with practice, chapter-by-chapter activities and discussion questions examine the critical role of a strong learning community in implementing effective school reform, with a focus on Blanksteins six guiding principles: Common mission, vision, values, and goals Systems for prevention and intervention Collaborative teaming for teaching and learning Data-driven decision making and continuous improvement Active engagement from family and community Building sustainable leadership capacity With the Facilitators Guide to Failure Is NOT an Option™, you can effectively lead others through dialogue, reflection, and application of Blanksteins principles. It is an ideal resource for school principals, district administrators, teacher leaders, and educational policy makers, and perfect for groups of any size—pairs, small workshops, and large seminars.

Facilitator's Guide to Starting Strong Oct 07 2020 Use this facilitator's guide to demonstrate practical instructional and classroom management strategies that will help new instructors develop proficiency and confidence during their initial year of teaching.

Facilitator's Guide to Failure Is Not an Option® Sep 25 2019

Help ensure that failure is never an option for any child by demonstrating how school leaders can apply six powerful principles to create successful, sustainable high-performing schools! The resources in this facilitator's guide can also be found at the HOPE Foundation Web site at www.hopefoundation.org.

The Facilitator's Guide for White Affinity Groups Sep 05 2020 A first of its kind, accessible, in-depth resource for leading effective

white racial affinity groups—an essential tool in anti-racism for building the skills and perspectives needed for white people to challenge racism. While there are a few short articles and guides addressing the challenges and complexities of leading white affinity groups, there has never been a detailed handbook exclusively for white racial affinity group facilitators. There are many challenges in facilitating these groups including the need to have a deep theoretical understanding of racism; a high degree of racial self-awareness; sensitivity to and the ability to work with the range of skills and degrees of awareness participants bring; and strong facilitation and conflict resolution skills. The Facilitator's Guide for White Affinity Groups is the first in-depth guide for educators, mediators, workplace consultants and trainers, workplace diversity groups, community organizers, conference organizers, members of faith communities, and members of racial and social justice groups. Dr. Robin DiAngelo and Amy Burtaine, who collectively bring over 20 years of experience leading anti-racist education and racial affinity groups present: · a theoretical framework for understanding racism; · a case for the value of racial affinity groups as a tool for challenging racism; · guidelines for setting up affinity groups in a variety of contexts; · the skills and perspectives needed for effective facilitation; · scenarios to illustrate common challenges; · a glossary of definitions; · exercises, discussion prompts, and assessment tools. · an extensive list of common patterns and group dynamics and how to address them Written accessibly for a wide range of readers and backgrounds, The Facilitator's Guide for White Affinity Groups will be an important reference for anyone committed to anti-racism work.

From the Inside Out Facilitator's Guide - Item 1212 May 14 2021

Facilitator's Guide Aug 05 2020 Faith is trust. It is a confidence in the power and goodness of God that leads us to make good decisions and allows us to surrender our lives to Him. Hebrews 6:12 says that we are to be "imitators of those who through faith and patience inherit the promises." One of the best ways to grow in faith is to imitate the lives of people who have shown great faith. Hebrews 11 guides us through the lives of men and women – like Abel, Enoch, Noah, Abraham, Sarah, Moses, Rahab, David and others – who have done just

that. Real people with real lives and real problems, who had faith in a great God and trusted Him at pivotal moments in their lives. By drawing on some of the greatest lives of faith in the Bible, readers will come to see that God was worthy of these men's and women's trust and faith during biblical times in the same way that He is worthy of ours today. This new edition of Big God includes a study guide for deeper reflection and personal application.

Facilitator's Guide: 10 Steps to Be a Successful Manager Sep 17 2021 BOOK

Thrive Aug 17 2021 "Imagine meetings where everyone is heard and all people matter. Picture organizations that embrace all voices and are committed to justice, equity and opportunity for all. Imagine businesses, nonprofits and the public sector creatively engaging people in thousands of ways to get their best ideas, empower the silenced, and build communities where all are treated with dignity and respect. That's what Thrive seeks to create. Each chapter contains practical insights and accessible stories that transform meetings from dull to dynamic. You will learn how to create effective agendas, keep meetings task-oriented but collegial, and facilitate effectively in polarized or conflicted settings. Thrive includes chapters on privilege and power, multi-lingual meetings, and full inclusion of persons with disabilities. Whether you are a skilled practitioner or new to leadership, Thrive will teach you techniques for facilitating more effective, inclusive and energizing meetings"--

Facilitator's Guide Aug 24 2019 Provides tools for leading a workshop, study group, or course curriculum. Presented in a modular format, this work enables users to quickly build a comprehensive session or class that focuses on one, some, or all areas of leadership. It also provides sample half-day and full-day workshop agendas along with a workshop evaluation form.

Building Powerful Numeracy: Facilitator's Guide May 26 2022 A facilitator's guide to delivering professional development based on the book Building Powerful Numeracy for Middle and High School Students by Pamela Weber Harris. Detailed lesson plans include presenter helps, such as discussion questions, sample dialogs, and detailed models. The beginning of each chapter has a handy "at a glance" section that displays the major big ideas, models, strategies, materials needed, and preparation for presenters

The Talent Review Meeting Facilitator's Guide Apr 24 2022 The Talent Review Meeting Facilitator's Guide provides practical advice, checklists, examples and tools to assist Human Resource Professionals who are responsible for planning and facilitating Talent and Succession Review Meetings. Use this book as your planning guide to be fully prepared for the Talent Review Meeting process, which is a critical component of an overall successful Talent and Succession Strategy.

Facilitator's Guide to Participatory Decision-Making Jan 10 2021 Unleash the transformative power of face to face groups The third edition of this ground-breaking book continues to advance its mission to support groups to do their best thinking. It demonstrates that meetings can be much more than merely an occasion for solving a

problem or creating a plan. Every well-facilitated meeting is also an opportunity to stretch and develop the perspectives of the individual members, thereby building the strength and capacity of the group as a whole. This fully updated edition of The Facilitator's Guide to Participatory Decision-Making guides readers through the struggle and the satisfaction of putting participatory values into practice, helping them to fulfill the promise of effective group decision-making. With previous editions already embraced by business and community leaders and consulting professionals around the world, this new book is even more insightful and easy to use. New for this edition: 60 pages of brand new skills and tools Many new case examples Major expansion and reorganization of the advanced sections of the book. New chapter: Teaching A Group About Group Dynamics Doubled in size: Classic Facilitator Challenges. Substantially improved: Designing Realistic Agendas - now three chapters, with wise, insightful answers to the most vexing questions about meeting design.

The Graphic Facilitator's Guide Aug 29 2022 Graphic facilitation is the practice of using words and images to create a conceptual map of a conversation. A graphic facilitator is the visual, usually silent partner to the traditional, verbal facilitator, drawing a large scale image at the front of the room in real-time. Graphic facilitation is both process and product. Watching the graphic facilitator create the map as the group speaks is highly experiential and immediate. It focuses the group as they work, aiding concentration by capturing and organizing their ideas. Everyone can watch their ideas take shape.

Visual Explorer Facilitator's Guide Nov 07 2020 "Grounded in research and practice this revised and updated facilitator's set consists of 3 -- 6x4, post card-sized image decks with #72 images per deck for a total of #216 images. The tool provides a method for supporting collaborative, creative conversations in a wide variety of situations to help develop ideas and insights into useful dialogue" -- publisher's website. The two portions together comprise Visual explorer.

Strategic Play Dec 21 2021

A Facilitator's Guide to Online Professional Development Jun 02 2020 This new guide helps clarify the knowledge, attitudes, practices, and skills used by exemplary online professional development facilitators—those who maintain focus on the learners, and assess their current and future needs to match the curve of their learning. The approach offers research-based, practical strategies applicable to a number of online situations and settings.

Online meetings: a facilitator's guide Jul 24 2019 These are early days for online meetings, so we can expect best practice to evolve, ingenious new features to be added to the available systems, and even cleverer applications to be discovered by those who have to put these tools into practice. At Onlignment, we have put a marker in the sand by developing our own set of rules for better online meetings, based on the best practice that we've been able to glean from around the world and from our own experiences as a virtual team.

Leadership Theory Jun 26 2022 The facilitator's guide brings to life the content of the survey text, Leadership Theory. It offers instructive advice on how to prepare for the use of a critical perspective as well as

providing practical resources to translate survey text content to practice. The facilitator's guide consists of: An overview of how to use the guide as well as recommended skills and reflection questions for educators prior to implementing material. Objectives, critical concepts, a chapter overview, and a chapter framework for each chapter from Leadership Theory Lesson plan "walk-throughs" containing 2-3 activities for each chapter of the survey text, with information for learning outcomes, activity setup, and additional notes for facilitation.

The Facilitator's Guide to Immersive, Blended, and Hybrid Learning Apr 12 2021 In The Facilitator's Guide to Immersive, Blended, and Hybrid Learning, veteran virtual trainer and learning tech maven Cindy Huggett examines the role of a facilitator in immersive, blended, and hybrid learning environments and offers cutting-edge insights and practical advice on how facilitators can make programs effective and engaging in any scenario. She introduces the new learning experience facilitator role and the skills needed to be successful in today's modern learning environments. While the shift from traditional classrooms to immersive learning experiences (including immersive, blended, virtual, and hybrid) has exploded in recent years, the supporting technologies and techniques have been evolving over time and now include augmented, mixed, and virtual realities. In fact, immersive, blended, and hybrid learning have become the new reality of training. Cindy walks you through how to facilitate in each of these modalities, covering everything from technology needs to suggested modifications of activities. Throughout, she includes real-life examples of immersive, blended, augmented, virtual, and hybrid learning in action. And she asks the vital question: Is facilitation necessary in immersive learning experiences? The answer is yes, but to be successful, facilitators need to update their skills on an ongoing basis. Prepare yourself with the skills and knowledge to navigate the new world of learning and to make your facilitation shine.

Facilitator's Guide to Participatory Decision-Making Oct 31 2022 Unleash the transformative power of face to face groups The third edition of this ground-breaking book continues to advance its mission to support groups to do their best thinking. It demonstrates that meetings can be much more than merely an occasion for solving a problem or creating a plan. Every well-facilitated meeting is also an opportunity to stretch and develop the perspectives of the individual members, thereby building the strength and capacity of the group as a whole. This fully updated edition of The Facilitator's Guide to Participatory Decision-Making guides readers through the struggle and the satisfaction of putting participatory values into practice, helping them to fulfill the promise of effective group decision-making. With previous editions already embraced by business and community leaders and consulting professionals around the world, this new book is even more insightful and easy to use. New for this edition: 60 pages of brand new skills and tools Many new case examples Major expansion and reorganization of the advanced sections of the book. New chapter: Teaching A Group About Group Dynamics Doubled in

size: Classic Facilitator Challenges. Substantially improved: Designing Realistic Agendas – now three chapters, with wise, insightful answers to the most vexing questions about meeting design.

Facilitator's Guide to More Inclusion Strategies That Work! Jan 28 2020 Use this facilitator's guide to help educators maximize the strengths of students in inclusive classrooms and meet curriculum standards for all learners while maintaining sound educational principles.

Facilitator's Guide, The Moral Imperative of School Leadership Dec 29 2019 The Facilitator's Guide helps you effectively lead others through dialogue, reflection, and application of Fullan's work in a number of settings and group sizes.

Facilitator's Guide to Participatory Decision-making Mar 31 2020

Facilitator's Guide Eight' Habits of the Heart for Educators Nov 27 2019 "Revitalize school leaders' sense of purpose and mission with targeted staff development training!" Based on Clifton L. Taulbert's bestseller, "Eight Habits of the Heart(TM) for Educators," this facilitator's guide is the perfect tool for staff developers to use in creating dynamic professional development workshops and training seminars for educators at all levels. Using Taulbert's moving and inspirational stories, this chapter-by-chapter study guide explores the Eight Habits: nurturing attitude, dependability, responsibility, friendship, brotherhood, high expectations, courage, and hope and demonstrates how educational leaders can implement them into their own lives and the life of their schools. Workshop leaders will be able to implement meaningful training that includes Real-life examples of educators successfully implementing the Eight Habits of the Heart. Intentional strategies and application sections to apply each habit in classrooms and schools. Insightful reflective questions and personal assessments. Highlights for the facilitator include: Chapter summaries, Activities for small or large groups, Discussion questions and journaling prompts, Sample workshop agendas for half-day, one-day, or two-day sessions, A workshop evaluation form, Blackline masters for workshop overheads and handouts. "Facilitator's Guide to Eight Habits of the Heart for Educators" helps you lead inspired professional training focused on Taulbert's time-honored principles that can transform the lives of the teachers, students, administrators, and staff within each school.

Race Dialogues Dec 09 2020 All too often, race discourse in the United States devolves into shouting matches, silence, or violence, all of which are mirrored in today's classrooms. This book will help individuals develop the skills needed to facilitate difficult dialogues across race in high school and college classrooms, in teacher professional learning communities, and beyond. The authors codify best practices in race dialogue facilitation by drawing on decades of research and examples from their own practices. They share their mistakes and hard-earned lessons to help readers avoid common pitfalls. Through their concrete lesson plans and hands-on material, both experienced and novice facilitators can immediately use this inclusive and wide-ranging curriculum in a variety of classrooms, work spaces, and organizations with diverse participants. "Race Dialogues:

A Facilitator's Guide to Tackling the Elephant in the Classroom is a scholarly, timely, and urgently needed book. While there is other literature on facilitation of intergroup dialogues, none are so deeply and effectively focused on race—the elephant in the room." —From the foreword by Patricia Gurin, Nancy Cantor Distinguished University Professor and Emeritus Research Director, University of Michigan "This brilliant book is a gold mine of wisdom and resources for teachers, facilitators, and student dialogue leaders. It summarizes, explains, and elaborates upon everything I have ever been taught about what makes for great facilitation. With experience and compassion, the authors have written a clear, user-friendly guide to facilitation of race dialogue for both youth and adults. I will recommend this book to every facilitator and teacher I train or hire." —Ali Michael, director of the Race Institute for K-12 Educators and author of *Raising Race Questions: Whiteness and Inquiry in Education* Facilitator's Guide to What Successful Teachers Do Jun 22 2019 Take your teaching practice to a new level with these research-based strategies for instruction, assessment, and classroom management! This Facilitator's Guide to accompany the best-selling book, *What Successful Teachers Do*, by Neal A. Glasgow and Cathy D. Hicks, has been designed to provide staff developers and educational leaders with all the tools needed to design a workshop or study group based on the authors' 91 key strategies for improving and reenergizing classroom practice. This Facilitator's Guide follows the book closely, and features chapter-by-chapter study questions, activities, journal writing exercises, and practical application suggestions for each section. Key topics from the book are examined, including discipline and classroom management, assessment, relating to students, working with special needs students, embracing diversity, and integrating technology in the classroom. In this essential resource, the authors follow up on the central themes from the book—the 91 strategies used by successful teachers—with clear examples for using them in instructional settings and tips for avoiding common pitfalls. Highlights for the facilitator include: Chapter summaries, Discussion questions, Journal writing exercises, Applications to daily practice, Sample workshop agendas, Timed activities, Suggestions for working with both small and large group sizes, Workshop evaluation forms. This Facilitator's Guide will help illuminate teachers' understanding and use of the strategies in *What Successful Teachers Do*, and provide opportunities for reflection and dialogue. It can be used for individual study and for groups of any size—pairs, small groups, and large groups.

The Five Dysfunctions of a Team: Facilitator's Guide Set Jul 16 2021 Based on my work with executive teams over the past ten years, I've come to the conclusion that teamwork remains the single most untapped competitive advantage for any organization. Whether you work in a corporation, a non-profit, or a small, entrepreneurial venture, finding a way to minimize politics and confusion within your organization can lead to extraordinary improvement in morale, productivity, and results. —Patrick Lencioni Based on the best-selling leadership fable *The Five Dysfunctions of a Team*, the new edition of this easy-to-use workbook provides participants with an opportunity to

explore the pitfalls that are side-tracking their team. Beginning with a 38-item team assessment, the workbook guides participants through *The Five Dysfunctions of a Team*: • Absence of Trust • Fear of Conflict • Lack of Commitment • Avoidance of Accountability • Inattention to Results In addition to the standard workshop for teams, this expanded second edition features a workshop targeted toward managers and team-leaders. Perfect for off-sites and retreats or even a series of team development meetings, this workbook is an excellent team development tool. It will allow leaders to begin the process of increasing cohesiveness and productivity.

Pathways to Recovery Group Facilitator's Guide Mar 24 2022

Since the first printing of *Pathways to Recovery*, people immediately worked to start groups with little guidance on how to do it. Some were held in formal settings while others were conducted with just two or three people in someone's living room. In most, participants found themselves completing the exercises, discussing the quotations or even arguing about whether certain topics should be included in one chapter or another! With so many formats emerging, determining how to create a facilitator's guide was quite a challenge. The current guide is designed to be easy to navigate and use, even for first-time group facilitators. Modules include the following: *An overview and goals for the topic *Recommended readings, materials and handouts *Specific tips for facilitators and notes to guide each session *Detailed agendas with suggested activities *The guide gives group leaders all the information needed to facilitate a *Pathways to Recovery* group, including tips on how to adapt the sessions to meet specific needs. While some groups have taken over a year to cover all the material in the workbook, still others have found it possible to cover one chapter a week. In whatever way you decide to conduct your local group, the material found in this guide will be helpful to you.

The Inclusion Facilitator's Guide Jun 14 2021 Inclusion facilitators are educators who do more than teach children with disabilities—they advocate for change in schools and communities, sparking a passion for inclusion in teachers, administrators, and families and giving them the practical guidance they need to make it work. This is an essential new role in today's schools, and this guide prepares staff for the challenges of facilitating full inclusion. Developed by three experts from the Institute on Disability and the Inclusion Facilitator Training Option at the University of New Hampshire, this book helps readers use a successful, proven program as a model for development. Whether used to prepare preservice educators or to augment the skills of in-service professionals, this comprehensive, strategy-filled guide will help inclusion facilitators create classrooms, schools, and communities where all students belong.

Strategic Play Jul 04 2020 This collection of duck activities has a strong fun element, however, we do not want it to sound like it is all just fun. There is, in fact, a wealth of solid theory that forms the basis of why we developed this stream of uses for six bricks in business and learning environments. The idea of using playful methods for a range of purposes to generate innovative thinking is not new. For centuries, people have used artifacts like totems and puppets to tell stories and

share information, beliefs, and knowledge. We also know that many facilitators and trainers are using tools such as design thinking and agile methodologies where prototyping and games play an important role in the processes of thinking and creating. Whatever your goal, using 3D models is a great facilitation tool. It allows you to lead people through a process where they are able to examine their inside world and relate these lessons to their work environment. These insights then lead to opportunities for further exploration and discovery and ultimately, more productive and effective communication.

Values and Personal Responsibility The Facilitator's Guide - Item 1245
Mar 12 2021

A Teachable Moment Oct 19 2021

Gathering of Native Americans (GONA) Facilitator Guide May 02 2020

Facilitator's Guide to Participatory Decision-Making Jul 28 2022

"The best book on collaboration ever written!" —Diane Flannery, founding CEO, Juma Ventures And now this classic book is even better—much better. Completely revised and updated, the second edition is loaded with new tools and techniques. Two powerful new chapters on agenda design A full section devoted to reaching closure More than twice as many tools for handling difficult dynamics 70

brand-new pages and over 100 pages significantly improved
The Journey Facilitator's Guide Nov 19 2021 The Facilitator's Guide for The Journey Study Series offers suggestions for leading participants through the lessons with suggested questions to stimulate discussion. Each chapter includes thought-provoking commentary, Scriptures, and insights to help you on life's journey. Covers all the titles in The Journey Study Series: Searching for Hope 1-4185-1659-7 Living as a Christian 1-4185-1766-6 Leaving a Legacy 1-4185-1469-0 Dealing with Doubt 1-4185-1771-2 Confronting the Enemies Within 1-4185-1772-0 Telling the Good News 1-4185-1773-9 Building a Christ-Centered Home 1-4185-1768-2 Learning to Pray 1-4185-1767-4
Managing Systems for Better Health Jan 22 2022 This book, published by the Western Pacific Office of the World Health Organization, serves as guidelines for applying an interactive approach to health management development. This approach combines the development of human resources, management systems, and policies. It focuses on the involvement of national staff in the evaluation of their work and professional practices. Their participation centers on establishing more effective policies and procedures and on improving their managerial skills. This manual targets mainly national facilitators who

are trained to promote management development. They initiate, prepare, conduct, and follow-up on national activities in management development as well as continue their duties as senior health officials. The handbook's introduction addresses the rationale for this integrated approach to health management development, the approach itself, the workshop as a system, the role of national facilitators, and the development process and its measures of success. Part II examines the training protocols, each of which includes the outline of each workshop session, a lesson plan for each session, and notes for the facilitator. These protocols are district level management and planning, supervision of health personnel, management of the drug supply support system, and health sector financial planning. Part III is a module for workshop leaders entitled Training National Facilitators for Health Management. The annexes include a list of national facilitators for the Western Pacific region, a checklist of facilitator's responsibilities, an example of a workshop schedule, facilitator guidelines on managing a group process and on conducting a workshop session, self-assessment for managers of health care, a glossary, an exercise in terminology and team building, a technical report on district level management, and applications of the approach in South Pacific Island nations.